

Cox, Elizabeth

From:
Sent: 19 July 2017 15:31
To: Cox, Elizabeth
Subject: Objection to Licence for The Bull PH

Follow Up Flag: Follow up
Flag Status: Completed

I am making a formal objection to the extension/alteration for the licence to be extended to the Garden are on two Objectives;

The prevention of crime and disorder, and The prevention of Public Nuisance.

The pub is approximately 500 feet from my home in The Willows and when it has entertainment the sound is sufficient to penetrate my bedroom from the existing non-soundproofed canvas and wood building. This is causing me to have my windows closed, which is not ideal during the warm evenings. Even then I can still hear the music. The music can also be heard clearly from my garden which is aligned to the rear of the Pub garden spoiling any quite evening/afternoon entertainment in my own home. This has been reported already to the environmental team.

During the past month this has been exacerbated by the playing of amplified music, in the garden itself, usually on a Sunday afternoon two dates in particular 25th June and 16th July where the sound was coming from the garden area. I am expecting to hear music again, as they are advertising a singer/guitarist for Sunday Afternoon 23rd July. This is not background music, it is a performance level, which means the audience have to shout at each other if they want to continue conversations. This has a detrimental effect on our (my wife and I) wellbeing. Unable to enjoy our own garden without the infiltration of unrequested sounds.

As with any pub close to a property you would expect to hear some general hubbly from the public from their garden in the summer months, and accept that at times it can get a little rowdy, however, since the introduction of the grill and the bar in the garden, before May this year, it is has become increasingly noisy during opening hours as there are more areas for people to sit. Effectively the pub premises has doubled in size by using the garden. The introduction of a bouncy castle just adds to the noise with screams from unattended children. There doesn't appear to be any supervision of the bouncy castle or how guests leave the premises, with shouting and bad language all along Dock Road from 10:30 to the early hours most weekends. I have not reported this aspect to date as I have an awareness of the disruption which is in the distance, but must be very annoying for those living closer.

In addition, it is quite regular to step aside vomit, broken bottles and glasses outside the pub on the path, that were not there the day before, and remain there for days on end. I regularly walk my dog along this path. Add to this the general rowdiness of people leaving late at night, it is not a pleasant place to live at the moment.

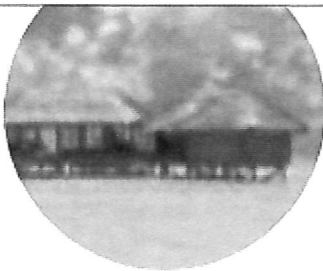
I have lived in The Willows for 25 years and prior to this there were the occasional events in the pub, that you could accept, but it feels as if the pub has become an entertainment venue, where anything goes and no apparent control over guests behaviour. Increasing and allowing the sale of alcohol in the garden and allowing amplified music in such an enclosed area will just exacerbate the issues previously complained about.

Cox, Elizabeth

From:
Sent: 19 July 2017 20:53
To: Cox, Elizabeth
Subject: The bull licensing

Follow Up Flag: Follow up
Flag Status: Completed

iPad 



Downba

 81  28

Nice pub

I really like it here, very good atm bar and BBQ area. We came down start at 2.30 but didn't start for a while enjoy it for very long as was driving he was supposed to start, BBQ for thought 5 tiger prawns on a skew Definitely return though and love the garden

Show less

See all 4 reviews by Downba for Grays

Ask Downba about The Bull

 Thank Downba

This review is the subjective opinion of LLC

Hello Liz, further to my complaint today I have visited Trip advisor where two reviews clearly state a bar is in the garden and the singer was performing in the garden. On their own FB page there are pictures that show a bar with people queuing. I've not attached this. I appreciate you need to catch them in the act, but Isn't the written review sufficient evidence to confirm they are not adhering to current licensing regulation?

Many thanks

Cox, Elizabeth

From: Licensing@thurrock.gov.uk
Sent: 20 July 2017 08:55
To: Cox, Elizabeth
Subject: FW: The bull pub

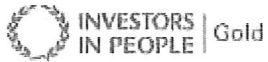
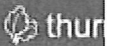
Follow Up Flag: Follow up
Flag Status: Completed

Kind regards,

Paula

Paula Parrott | Licensing Officer | Licensing | Environment and Place
thurrock.gov.uk | tel: 01375652879 / 07894803596 | pparrott@thurrock.gov.uk
Licensing Team 2nd Floor CO2, Thurrock Council, Civic Offices, New Road, Grays, Essex RM17 6SL

Thurrock: A place of opportunity, enterprise and excellence, where individuals, communities and businesses flourish



From: :
Sent: 19 July 2017 17:34
To: Licensing@thurrock.gov.uk
Subject: The bull pub

I understand that the bull pub has applied for an outside license!
I have lived in dock road for 11 years (and the willows for 20 years before) and have never heard a sound from the pub until the new owners took over last year.
we are continually disturbed by the noise of music coming from the pub, every Friday night and Saturday night (sometimes until 3am) and now they have a singer in the pub garden every Sunday afternoon for a few hours. The noise from this is unbearable! We can not sit in our garden and enjoy a peaceful Sunday afternoon
As all we can hear is the singer. We have to go in but we can still hear the noise through closed windows and doors (which is not nice having to shut the house up in this lovely weather we have been having lately)
My children have been woken up at night from the music, mine and my husbands sleep is disrupted from the music and we are at the point where we are considering moving to get away from it!! We are at our wits end!

We are also disturbed by noise of customers leaving the premises! Shouting, arguing and sometimes fighting.

We have had customers from the pub vomiting in our front garden, sitting on our wall at all hours, our front wall has been damaged and bricks have been loosened because of this and we sometimes wake up to find the loose bricks knocked off the wall into our front garden!
A couple of weekends ago my 7 year old daughter picked up a wrapper which was a 'cocaine wrap' fortunately it was empty!!

I feel if the pub is granted the new license that the noise nuisance will be louder than ever, if they're encouraging more customers then we will have more vomit to have to clean up more disturbances from customers leaving and my children will be in more danger of encountering drug paraphernalia!
Please please please don't allow this to happen in what was once a very quiet corner of Grays!!!
Kind regards

Cox, Elizabeth

From: Licensing@thurrock.gov.uk
Sent: 19 July 2017 15:05
To: Cox, Elizabeth
Subject: FW: The Bull PH Little Thurrock

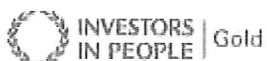
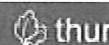
Follow Up Flag: Follow up
Flag Status: Completed

Kind regards,

Paula

Paula Parrott | Licensing Officer | Licensing | Environment and Place
thurrock.gov.uk | tel: 01375652879 / 07894803596 | pparrott@thurrock.gov.uk
Licensing Team 2nd Floor CO2, Thurrock Council, Civic Offices, New Road, Grays, Essex RM17 6SL

Thurrock: A place of opportunity, enterprise and excellence, where individuals, communities and businesses flourish



From:
Sent: 19 July 2017 14:58
To: Licensing@thurrock.gov.uk
Subject: The Bull PH Little Thurrock

Hi

I understand that an application is being made for a licence at the above premises for outside bar and entertainment. I should be obliged if you would note my objections to this application under "*The Prevention of Public Nuisance*" section.

We have lived at this property for 40+ years and The Bull public house was here many years before we were. There have been many landlords/owners of the pub in question but during the time we have resided here there has never been any a problem with noise save for the odd weekend when someone has over done the drink and let off steam in the car park.

Since the new landlords have moved in every week I have phoned them and requested they turn the music down which they have always done but surely they realise if they are are continually receiving calls this means **turn it down and keep it down** even a child would understand this. I think perhaps they are under the impression they are running a holiday bar with the bouncy castles, music blaring outside and can only assume they have speakers already outside or they are put near the doors every weekend. It is now impossible to enjoy a relaxing day in the garden even in the home we cannot hear our music or tv due to the high volume from The Bull. At weekends music continues on to 12 oclock plus at night but the volume needs to be lowered there is no consideration to the residents who have to get up and start work at 6/7 in the morning.

My garden backs partly onto their car park but since they had a digger take down all the trees and shrubs we hear all the cars starting, parking and fumes honestly it is unbelievable you would only understand this if it was at the bottom of your garden. This is and has always been a residential area the pub lies in between The Willows, Dock Road, Rookery View, Churchill Road, Tyrells Close, and Campion Court. All of these areas are affected I therefore believe that the residents of this area should be given consideration and be able to continue to enjoy a residential area once again.

There is also the problem with the security light they have on their building it faces our properties and lights up our lounges and bedrooms I use to have roman blinds but have now added venetian blinds which we have to close - Though I will add at this point the light appears to come on a bit later now perhaps people have been complaining ? Nevertheless I use to enjoy looking out at the garden of a night with the the garden lights on but instead no I have a gazebo and curtains positioned so that the offending security light doesnt give the light bulb affect when watching tv or lokking out at the garden. Does anyone think this is reasonable if so I doubt they have never experienced this from their home or garden. Before making a decision perhaps the responsible committee shoud run a little exercise by putting large speakers at the end of their garden turn up the volume all day) say 30 cars or so revving up - then and only then make the decision to pass the licence.

Remember on a hot day we have to close our doors and windows especially weekends because of the noise could anyone on the committee live like this - fine if you are inan area surrounded by fields etc. commercial premises but surely not in the middle of this residential area.

Regards

Dear Elizabeth,

Following on from our recent telephone conversation I would like to bring to your attention our areas of concern with regards to The Bull public house on Dock Road, Grays.

We moved here in Feb 2016 and up until the end of Nov 2016 we had no disturbance from The Bull. We were under the impression the new owners were going to open a pub with a bistro type restaurant, which we was very much looking forward to, but to our dismay this has turned in to a pub/nightclub. Since the new owners re-opened The Bull at the end of November 2016, it has been a living nightmare for us as neighbours, which has not only caused us a lot of stress and upset but many sleepless nights. Unfortunately, for us our house backs on to The Bull carpark and the side extension of the pub so we are greatly impacted by the level of noise.

In early 2017 I got in touch with the noise pollution team and have been in touch ever since, they have visited our house to witness the noise issues we receive from The Bull on more than one occasion. This isn't a little sound of the music base we can hear, the volume is so loud we can literally name every song that is being played. It started off as a regular Friday night nightmare for us as every Friday the DJ is blasting his tunes, this has now increased to Friday & Saturday nights. Also, we had the same noise levels increase on Wednesday 19th July as The Bull hosted a wedding, which once again we had to listen to music blaring out. I feel there is no consideration for the residents surrounding The Bull as the noise levels seem to increase regularly.

In May 2017, we received a letter from Thurrock council asking if we had any objections to the planning permission of the garden area of The Bull. I was slightly baffled when I received this letter as the building work in the garden area was 90% completed and the newly refurbished area was being advertised! However, I did respond to the letter with my concerns but unfortunately this work was approved by the council.

Since, the start of the summer period and the opening of the newly refurbished garden this has caused us even more stress, upset & sleepless nights, which I didn't think was possible. Every weekend we're not able to have our windows open due to the noise levels from The Bull. Whilst the music is blaring out and the garden is packed with people shouting, screaming, laughing and joking, which gets louder as the night progresses (obviously as more drink is consumed) it's not fair to the residents surrounding The Bull. Whilst I accept we will receive a certain level of noise from the pub garden, I do think it would be fair if they appreciate their neighbours and the fact they are in a residential area and tried to keep the noise levels to a minimum. The kind of noise level we are having to endure as residents is unacceptable, when all we want to do is relax in our own homes or even worse we need to sleep to be up at 5am for work. In June 2017 commenced the Sunday afternoon entertainment, which consists of a live singer in the garden in the afternoon. If I was a customer in The Bull this entertainment whilst sitting in their garden would be somewhat appreciated and enjoyed. However, when I'm sitting in my own garden or in my living room with the patio doors open I don't appreciate this level of noise. I was absolutely shocked when we first endured this noise on Sunday 25th June, as I was previously under the impression following various noise complaints that The Bull would definitely not get an outside entertainment license. Due to the noise pollution department being closed on Sunday's I took video evidence from my living room & patio. However, I was later informed by Anthony Barlow he couldn't use this kind of evidence as it was not taken using council equipment. I will forward these on to you in case they can be used. If they can't be used can you please advise what we can do out of hours?

On top of this noise we have the thriving, very active busy car park. Whilst we can accept the odd toot here and there from the taxi firms, when it's 12am and kicking out time the noise levels increase which again is totally unacceptable. We have to endure people shouting for their friends to get in taxi's, cars revving their engines, fighting and people singing at the top of their voices. Some nights this noise has gone on past 12.30-1am.

Once again I telephone the noise pollution team on Friday 21st July, who yet again visited our house to witness the noise levels. The lady's that visited us that evening did both sympathise with us and could hear the level of noise disturbance with our windows closed, whilst witnessing the noise traffic in the car park. We also mentioned a complaint we have made previously about their security light which is on side wall of the pub, that shines through and lights up our bedroom like a floodlight on a football pitch. They informed us they would report this back to Anthony Barlow & the licensing team who were dealing with The Bull complaints/licensing concerns. I don't expect to hear back with an update after every complaint, however, since I've been complaining I can't say a lot has changed, as I still find myself on the phone most weekends. And whilst I understand the noise pollution team have to visit our property every time we complain this isn't always convenient for us (kids in the house, getting up at 5am for work) to wait up until 10-11pm for the guys to visit, stand in our bedroom so they can witness the noise levels. If this was a one-off obviously this wouldn't be a problem but nothing is improving with the noise levels if anything its got worse, which means regular visits to my house. Surely, after so many visits The Bull should be making changes by now?

What I thought was going to be a nice family pub for the community has turned in to a local nightclub which is living nightmare for us residents who live close by. I'm sure if we were to go and make the same level of noise outside The Bull owner's houses they wouldn't appreciate it, and so it would be nice for them to give us some consideration.

Kind Regards,